



KNOWLEDGE MAG
CERTIFICATIONS

QUALITY POLICY STATEMENT

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We at Knowledge Mag Certifications, are strongly committed to deliver credible, and quality assured services in impartial manner to all our clients with their local, international standard certifications and personal certifications through learning and developments. Customer satisfaction and delightfulness are our key priority areas while complying with our company set standards and procedures and regulatory requirements to comply with certification services. Hence, we are committed to assure quality through:

- Complying the requirements of ISO 9001 Quality Management System Standard , local and international statutory and regulatory requirements
- Delivering a credible service to all customers from the requirements collection point to service delivery.
- Monitoring process effectiveness through process performance measures.
- Competent, dedicated and proactive teamwork and all functions are aware of their responsibilities for quality and are appropriately trained, motivated and involved.
- Verifying and validating of Quality Management System through internal and external auditing processes recognized by the International Organization for Standardization (ISO) and complying the standard requirements as per ISO 17021 as an accredited and responsible service provider.
- Continually improve the effectiveness of the Quality Management System by reviewing company policies, objectives, standards and procedures with changes in products, processes and technologies.
- Managing the business in a socially responsible manner and we strictly comply with the main Quality objectives of KMC QMS .

MANAGING DIRECTOR
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